

# SAVOIR

MATTRESS CARE GUIDE

## WHEN YOUR SAVOIR FIRST ARRIVES

### SIZE ON DELIVERY

#### **Why do the mattress and topper seem to be too small?**

Our naturally filled mattresses can compress due to transportation and storage. Therefore your mattress may appear too small on the base. This is perfectly normal and will settle naturally over time.

Your Savoir topper was carefully wrapped for your delivery, but as it has no 'solid' content it too will have compressed in transit. As a result when first opened, your topper will be slightly undersize relative to your bed. This is not a fault, but a natural consequence of the luxuriously soft construction. Its size and shape will return.

### SETTLEMENT

#### **Should the mattress dip?**

The natural materials in our mattresses and toppers will settle and dip\* in the area where you sleep. This is entirely natural and cannot be avoided. By turning your mattress and topper over after two weeks, and regularly thereafter, you will ensure that the settlement occurs evenly over time.

\*A dip of around 2.5cm (1") is not uncommon and not a sign of a fault.

### SUPPORT

#### **Should the mattress be this firm?**

Initially all the fillings are puffed up, and tightly packed into the case. This has a firming effect. As your mattress settles (see above) the fillings have more room to move and the mattress develops a softer feel. This process normally takes between six to eight weeks with nightly use.



## CARING FOR YOUR MATTRESS

### TURNING YOUR MATTRESS

#### **How often and in which way should I turn the mattress?**

The mattress should initially be flipped after two weeks of use, and then rotated two weeks later. It should then be flipped or rotated monthly.

The flip should ensure that what was the top (sleeping) surface becomes the bottom surface. The rotation swaps head to toe. If both sides of the mattress have the same support it is good to ensure sides are swapped regularly. If each side is different, e.g. the left is soft and right is firm, you will want to ensure that each sleeper keeps their side. Follow the turning instructions overleaf.

For more detailed instructions visit: [www.savoirbeds.com](http://www.savoirbeds.com)

Mattresses can be heavy and awkward. It is important that you **never bend** a mattress significantly. This can permanently damage the mattress.

**Do** turn the mattress frequently, for the first time after two weeks of delivery and subsequently every month.

**Do not** bend the mattress more than you can help. Zipped mattresses should be unzipped and turned individually. Only the top zip should be used.

**Do not** sit on the edge of the bed more than you have to.

**Do** store the mattress flat when it is not on the bed.

**Do not** ever roll up the mattress.

**Do** let Savoir Beds know if any tufts come off the mattress. It can occasionally happen, and we can provide a simple kit to replace any, helping to prolong the life of your mattress.

### TURNING YOUR TOPPER

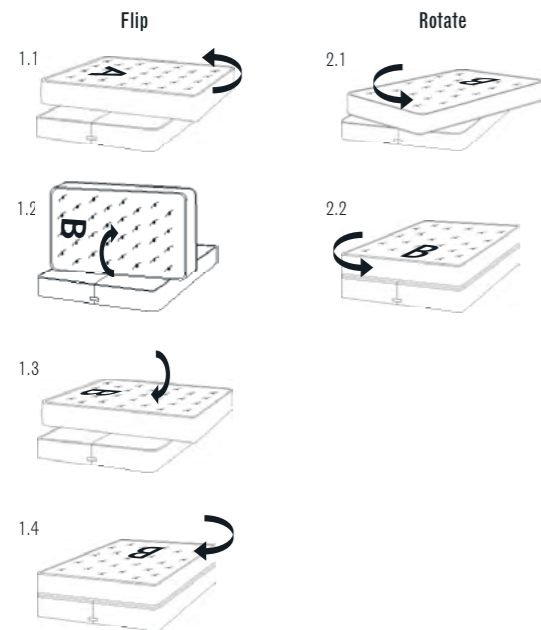
As your topper naturally settles over time it is also necessary to flip and rotate it to even out compression. Turn the topper every time you change bed linen. Giving it a 'shake' and 'beating' with the flat of your hand will also help. After around 5 years you may wish to consider having the content of your topper re-carded to bring it back to its best.

### SETTING UP AND MOVING YOUR SAVOIR

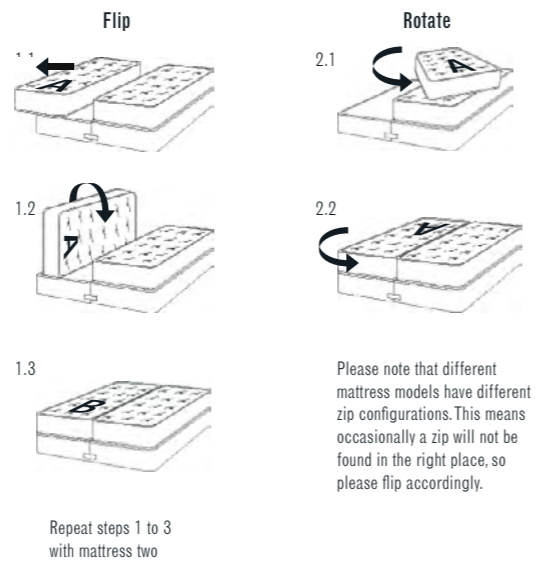
If you are setting up or moving your Savoir bed see the care instructions on our website [www.savoirbeds.com](http://www.savoirbeds.com) for a full set of guidelines on how to dismantle and then re-assemble your bed correctly.

## HOW TO TURN YOUR MATTRESS

### TURNING A ONE PIECE MATTRESS



### TURNING A ZIPPED PAIR OF MATTRESSES



Please note that different mattress models have different zip configurations. This means occasionally a zip will not be found in the right place, so please flip accordingly.