

SAVOIR

EXTRAORDINARY BEDS

Bed Care Guide

WHEN YOUR SAVOIR ARRIVES P.4

MATTRESS CARE P.7

CLEANING P.13

BED LINEN CARE P.16



A Savoir bed provides outstanding comfort for over 20 years, but it's essential that you take good care of it. Each mattress is brimming with the finest natural materials and unique construction techniques to create the best night's sleep.

WHEN YOUR SAVOIR ARRIVES

Size On Delivery

Our naturally filled mattresses can compress due to transportation and storage. Therefore your mattress may appear too small on the base. This is perfectly normal and will settle naturally over time.

Your Savoir topper was carefully wrapped for your delivery, but as it has no 'solid' content it too will have compressed in transit. As a result when first opened, your topper will be slightly undersize relative to your bed. This is a natural consequence of the luxuriously soft construction and its size and shape will return.

Settlement

The natural materials in our mattresses and toppers will settle and dip* in the area where you sleep. This is entirely natural and cannot be avoided. The topper, in particular will compress because it is loose filled. The more sumptuous the topper, the more the fillings will flatten and compress. This is not a fault. The topper has been designed in this way to create a nest for each person sleeping in the bed.

By turning your mattress and topper over after two weeks, and regularly thereafter, you will ensure that the settlement occurs more evenly over time.

Support

Initially all the fillings are puffed up and tightly packed into the case. This has a firming effect. As your mattress settles (see above) the fillings have more room to move and the mattress develops a softer feel. This process normally takes between six to eight weeks with nightly use.

*A dip of around 2.5cm (1") is not uncommon and not a sign of a fault.



MATTRESS CARE

Turning Your Mattress

The mattress should initially be flipped after two weeks of use, and then rotated two weeks later. It should then be flipped or rotated monthly.

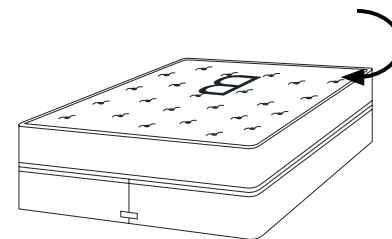
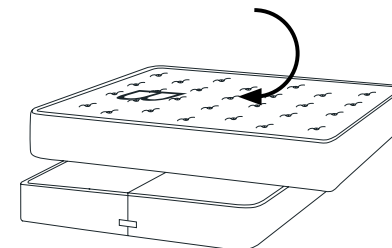
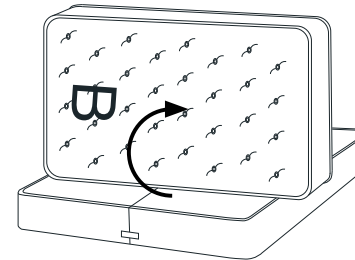
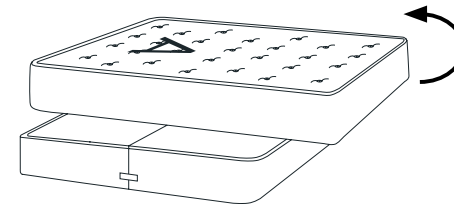
The flip should ensure that what was the top (sleeping) surface becomes the bottom surface. The rotation swaps head to toe. If both sides of the mattress have the same support, it is good to ensure sides are swapped regularly. If each side is different, e.g. the left is soft and right is firm, you will want to ensure that each sleeper keeps their side. Follow the turning instructions in this guide.

Mattresses can be heavy and awkward. It is important that you never bend a mattress significantly. This can permanently damage the mattress.

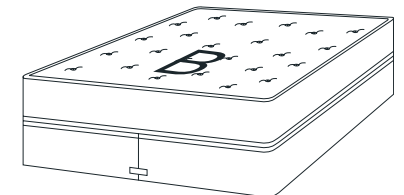
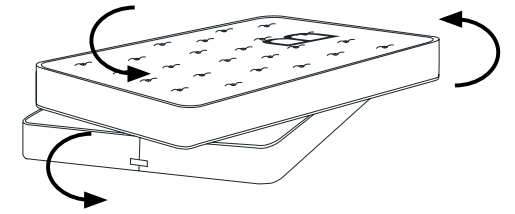
Turning Your Topper

As your topper naturally settles over time it is also necessary to flip and rotate it to even out compression. Turn the topper every time you change your bed linen. Giving it a 'shake' and 'beating' with the flat of your hand will also help.

FLIPPING YOUR ONE PIECE MATTRESS

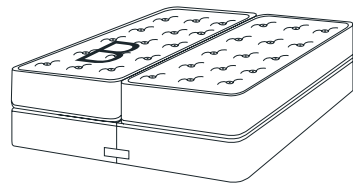
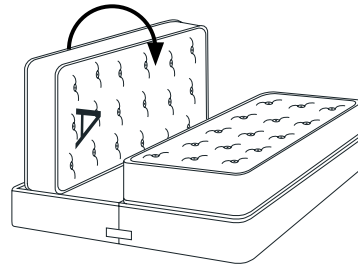
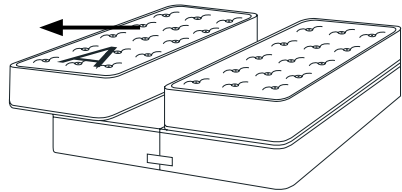


ROTATING YOUR ONE PIECE MATTRESS

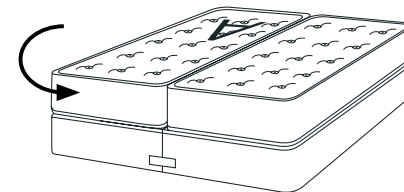
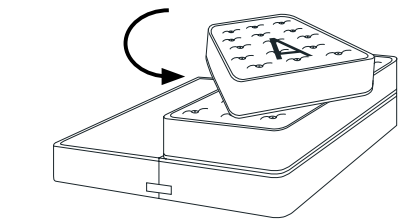


FLIPPING YOUR TWO PIECE MATTRESS

Repeat these steps for both mattresses



ROTATING YOUR TWO PIECE MATTRESS



Our Recommendations

- Do flip the mattress after two weeks of use, and then rotate two weeks later, before going to monthly turning.
- Do not bend the mattress more than you can help. Zipped mattresses should be unzipped and turned individually. Only the top zip should be used.
- Do not sit on the edge of the bed more than you have to.
- Do store the mattress flat when it is not on the bed.
- Do not ever roll up the mattress.
- Do let Savoir Beds know if any tufts come off the mattress. It can occasionally happen, and we can provide a simple kit to replace any, helping to prolong the life of your mattress.

For more information visit [savoirbeds.com](https://www.savoirbeds.com)

Moving Your Savoir

If you are moving your Savoir bed, it must be dismantled and then re-assembled correctly to avoid damage. It is best if the mattress can be stored flat and not standing up for long periods of time. It is likely that this will cause the mattresses to compress, so when used will appear slightly shorter than expected, but after a time of normal usage will settle to their intended size.

Each component should be wrapped in suitable material to protect it. Cardboard corners should be used to protect any upholstered edges to the headboard and box spring to prevent damage during handling or storage.

Please note that different mattress models have different zip configurations. This means occasionally a zip will not be found in the right place, so please flip accordingly.



CLEANING

Step By Step Cleaning

A mattress is a significant investment and will last many years provided it's well looked after. Regular cleaning and care are required to ensure it stays in good condition. We spend around a third of our lives in bed, so if it's being slept on every night, it's important to clean it regularly.

Your mattress can harbour dust mites, dead skin and other debris. To help keep your bed clean and fresh, we have put together a simple guide on how to refresh your Savoir bed.

Top tips

- Aim to clean your bed thoroughly every 3 months. Not only will it keep your mattress fresh and hygienic, it will also help extend the life of your bed.
- To protect your Savoir mattress and topper from accidental spills and marks we recommend the use of a mattress protector. Most customers who use a mattress protector have at least two; one in use on their bed and a spare ready for when their linens are changed. We also recommend using pillow protectors before you add your pillowcases.
- Should you need a light clean of your mattress or topper then a clean damp cloth to gently wipe the surface of the mattress or topper will be all that is required in most cases, always trying to keep the mattress and topper as dry as possible. Never soak your mattress or apply water or stain remover directly to the surface.
- If you have any concerns about cleaning any part of your Savoir bed then please contact us. Our teams will be happy to assist you.

For more information visit [savoirbeds.com](https://www.savoirbeds.com)

STEP 1 REMOVE ALL THE BEDDING

Remove all sheets, pillowcases and mattress protectors and wash according to the care instructions. If you have any Savoir pillows, you will also be able to wash these as well. For more info on bedding and linen cleaning, please see page 16.

STEP 2 VACUUM THE TOPPER

Starting with the topper, if you have one, use your vacuum cleaner's upholstery attachment to go over the entire surface, including the sides. Pay special attention to seams and the tufted petals. Once vacuumed thoroughly, flip over and repeat. If your vacuum has a power setting then try first on the lowest setting to avoid dislodging any of the natural fibres within the bed.

STEP 3 STAIN REMOVAL

To remove stains out of your topper, you will need to spot-clean it. The stain remover you choose will depend on the type of stain and the type of mattress. For biological stains, use an enzyme cleaner. Spray the cleaner onto a clean white cloth, and then blot the stained area with the cloth. After that, apply cold water to a different clean cloth and continue blotting until the stain lifts. The aim here is to use as little product and moisture as possible. For food and drink spills, a mix of baking soda and water using the method above should lift any stains.

Once dry, carefully roll the topper and put to one side whilst you move onto the mattress.

STEP 4 VACUUM THE MATTRESS

Vacuum the mattress and then remove any stains as per step 3. Then flip the mattress and repeat. Once vacuumed, put the mattress to one side.

STEP 5 VACUUM THE HEADBOARD AND BASE

Dust tends to find its way under our beds so it's important to regularly vacuum the base and the floor under and around your bed. Most headboards can be carefully vacuumed using a clean upholstery attachment. For leather and suede, we recommend using a specialist cleaner only. For most leathers a slightly damp cloth will be sufficient to remove light surface marks. If you are unsure about cleaning your Savoir headboard, please contact us for advice.

STEP 6 PROTECT THE MATTRESS

Once the mattress and topper are fully dry, cover with a mattress protector, which will make cleaning easier in the future and protect from accidental spills and dirt.

STEP 7 KEEP OUT DUST

Using fitted sheets that are regularly washed, and keeping the area around the bed clean, should protect it from any dust and mites. Choose a tightly woven sheet with a high thread count to provide the best protection.

BED LINEN CARE

Savoir linens will last for many years providing you follow the correct cleaning and storage advice. This will prolong the life of the linens and maintain their high quality.

- Machine wash warm or at 40°C on a gentle cycle using a mild detergent.
- Use enzyme reactive stain removers only. Do not use chlorine, bleach, stain removers or detergents with lighteners. Never pour detergent or soap directly on your textiles. Either add it when the machine is full or dilute it first.
- To brighten linens and help remove staining, try using 'oxi-stain/vanish' or 'soda crystals'.
- Do not use fabric softeners. These only coat fibres and make them "appear" to be soft. Use one cup of white vinegar in the rinse water to remove any traces of soap and leave fabrics smelling fresh.
- For Percale cottons, use a low spin to reduce creasing and for easier ironing.
- The ideal way to dry bed linen is air only, on a line. If you need to use a dryer, use the lowest setting and never dry completely.
- During the last few minutes of a drying cycle the fabric overheats and dries out, making it brittle and lifeless over time. Always remove them from the dryer while still slightly damp.
- This is an ideal time to iron your bed linen, but if that is not possible, let them air dry completely. Press on the underside, using a well-padded ironing board and a clean iron.
- When pressing monograms or embellishments, place face down on a terry towel so that the decoration will pop out.
- We do not recommend bed linens being roller pressed, however if a roller press is used please ensure that the poppers are not put through the roller press as this will damage them and the fabric.
- Simply fold them neatly. Storage should be dry and away from light with some air circulation.

Bedding Care

- Pillows and duvets made with goose feathers and down can be washed and tumble dried, but due to their size professional laundering is recommended.
- Cashmere and silk duvets must be professionally dry cleaned.
- Mattress protectors can be machine washed warm or at 40°C.

§¹⁹₀₅